

BACHELOR OF HOTEL MANAGEMENT & CATERING TECHNOLOGY (CBCS-2018 COURSE)
B.H.M.C.T. Sem-VII : WINTER : 2024
SUBJECT: HUMAN RESOURCE MANAGEMENT

Day : Wednesday
Date : 27/11/2024

W-19996-2024

Time : 02:00 PM-04:30 PM
Max. Marks : 60

N.B.:

- 1) ALL QUESTIONS are compulsory
- 2) Answer to BOTH the sections to be written in the same answer booklet.

SECTION - I

Q.1) Define the following: (Any 6) (1 Marks X 6 = 06)

- | | |
|------------------------------|--------------------|
| a) Human Resource Management | e) Cost to Company |
| b) Orientation | f) Promotions |
| c) Career Counseling | g) Transfers |
| d) Broad Banding | h) Discipline |

Q.2) Attempt ANY THREE of the following (4 Marks X 3 = 12)

- a) Discuss the scope of Human Resource Management.
- b) What is the importance and need for training?
- c) Define job description and state the need for job description?
- d) List down the objectives of Job Evaluation.

Q.3) Attempt ANY THREE of the following (4 Marks X 3 = 12)

- a) Explain the various functions of Human Resource Management.
- b) Define Industrial Relations and discuss its purpose.
- c) Discuss any two methods commonly used for training in Hotels.
- d) Elaborate on the Need of HR Planning.

SECTION - II

Q.4) Define the following: (Any 6) (1 Marks X 6 = 06)

- | | |
|--------------------|-------------------|
| a) Incentive | e) Job Evaluation |
| b) Trade unions | f) Recruitment |
| c) Induction | g) Training |
| d) Job Description | h) Merit Rating |

Q.5) Attempt ANY THREE of the following (4 Marks X 3 = 12)

- a) What are statutory provisions under the factory act?
- b) State the need for performance appraisal. Discuss the limitation of performance appraisal.
- c) Define Compensation and explain incentive compensation.
- d) List down the sources of recruitment.

Q.6) Attempt ANY THREE of the following (4 Marks X 3 = 12)

- a) Define Human Resource Management. What are the objectives of Human Resource Management?
- b) Discuss the aims and objectives Discipline.
- c) What is job analysis and state its importance.
- d) Write short notes on
 - i. Employee orientation
 - ii. Job specification
