

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)

B.Sc. (H. & H.A.) Sem-IV : WINTER : 2024

SUBJECT: ALLIED HOUSEKEEPING FUNCTIONS (THEORY)

Day : Tuesday
Date : 10/12/2024

W-19875-2024

Time : 10:00 AM-12:30 PM
Max. Marks : 60

N.B.:

- 1) All questions are compulsory.
- 2) Answers to Both the sections to be written in **SAME** answer book.
- 3) Figures to right indicates **FULL** marks.

SECTION - I

Q.1) Answer **ANY SIX** of the following:

(06)

- a) What are the Eradication methods for Cockroaches?
- b) Define Contract
- c) Explain Fixed period cost for outsourced services in housekeeping.
- d) Explain-“ Landscape”
- e) Define Horticulture
- f) Explain –“Kenzan”
- g) Explain –“Morimano” Flower arrangement.
- h) Define Pest.

Q.2) Attempt **ANY THREE** of the following

(12)

- a) Classify the Pests with examples.
- b) What are the various Contract Services in housekeeping?
- c) What are the Advantages of Contract cleaning?
- d) Explain in detail the Mechanics with examples

Q.3) Attempt **ANY THREE** of the following

(12)

- a) What are the types of Gardens?
- b) What are the Pest Control Goals of a hotel?
- c) Explain various methods of Pricing a Contract.
- d) Write a short note on: i) Rhythm ii) Balance

SECTION - II

Q.4) Answer **ANY SIX** of the following:

(06)

- a) Explain –“Gate pass”
- b) Give the Importance of Indenting.
- c) What is Purchase Specification?
- d) List any two records in housekeeping stores.
- e) What is Store Requisition?
- f) Explain the term ‘Safety’
- g) List down the 3 E’s of Safety.
- h) What is Buffer Stock?

P.T.O.

Q.5) Attempt **ANY THREE** of the following

(12)

- a) Write a short note on Safety Management Programme.
- b) Explain the Purchasing procedure for guest supplies.
- c) Explain the Role of Housekeeping in safety and security.
- d) What are Principles of Purchasing?

Q.6) Attempt **ANY THREE** of the following

(12)

- a) Discuss Storage and Issue of cleaning agents.
- b) Write a short note on Bin card.
- c) What is Inventory Control in housekeeping?
- d) What steps need to be taken to reduce Employee and Guest thefts

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