

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018-COURSE)**  
**B.Sc. (H. & H.A.) Sem-I : WINTER : 2024**  
**SUBJECT: BASIC FOOD & BEVERAGE SERVICE-I (THEORY)**

Day : Friday  
Date : 22/11/2024

**W-19849-2024**

Time : 10:00 AM-12:30 PM  
Max. Marks : 60

**N.B.:**

- 1) All questions are COMPULSORY.
- 2) Both the sections should be written in the same answer sheet

**SECTION - I**

Q.1) Attempt any **SIX** of the following (1mark x6=6 marks)

- |                   |                   |
|-------------------|-------------------|
| a) Take Away      | e) Primary Sector |
| b) Banquet        | f) Cover          |
| c) Serviette      | g) Slip Cloth     |
| d) Waiters Friend | h) Café           |

Q.2) Answer any **THREE** the following (4 marks x3 =12 marks)

- a) Write a note on development of food and beverage sector in India
- b) Give standard sizes of following crockery :  
i) Half Plate ii) Full Plate iii) Soup Cup iv) Demi tasse
- c) State any eight characteristics of fast food outlets
- d) Write a note on welfare catering

Q.3) Answer any **THREE** the following (4 marks x3 =12 marks)

- a) Write a note on  
i) Drive Inn ii) Food Court iii) Bar iv) Ice cream parlor
- b) Explain advantages and disadvantages of disposables
- c) Explain Popular restaurant and cafeteria
- d) Explain various methods of polishing silverware

**SECTION - II**

Q.4) Attempt any **SIX** of the following (1mark x6=6 marks)

- |                    |                    |
|--------------------|--------------------|
| a) Trolley Service | e) Vending Machine |
| b) Crumb Down      | f) Carvery         |
| c) Cloche          | g) Mise en scene   |
| d) Dummy Waiter    | h) Hot Plate       |

Q.5) Answer any **THREE** of the following (4 marks x3 =12 marks)

- a) Write advantages and limitations of Russian service
- b) List any eight duties and responsibilities of food and beverage manager
- c) Explain any eight attributes of food and beverage staff
- d) Explain three sink method of washing

Q.6) Answer any **THREE** of the following

(4 marks x3 =12 marks)

- a) With help of a neat format explain various methods of order taking in room service
- b) Draw an organizational chart of food and beverage department
- c) List duties and responsibilities of Head Waiter
- d) Write advantages and limitations of English service

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