

Day : Tuesday

Date : 09/12/2025

W-19875-2025

Time : 10:00 AM-12:30 PM

Max. Marks : 60

N.B.:

- 1) All questions are compulsory.
- 2) Answers to Both the sections to be written in **SAME** answer book.
- 3) Figures to right indicates **FULL** marks.

SECTION - I

Q.1) Answer **ANY SIX** of the following: **(06)**

- a) What are the Eradication methods for Mosquitoes?
- b) What is Janitorial Services?
- c) Explain-“ Perennials”.
- d) Explain a Cost for the Job plus Fixed fee for Outsourced service in housekeeping.
- e) List down any four Common Flowers used in Flower arrangement.
- f) What is Hogarth Curve?
- g) Explain –“ Turf”
- h) What are the Eradication methods for Flies?

Q.2) Attempt **ANY THREE** of the following **(12)**

- a) What are the Disadvantages of Contract?
- b) What are the various Contract Services in housekeeping?
- c) Explain in detail the Mechanics with examples .
- d) Classify the Pests with examples.

Q.3) Attempt **ANY THREE** of the following **(12)**

- a) Explain various methods of Pricing a Contract.
- b) Write a brief note on the Equipment required in making Flower arrangement.
- c) What are Pests? Explain the Importance of Pest Control in hotel.
- d) Write a short note on :1) Proportion 2) Emphasis

SECTION - II

Q.4) Answer **ANY SIX** of the following: **(06)**

- a) What is the use of Grandmaster key?
- b) What is Safety Education?
- c) Give the Importance of Indenting.
- d) What is Lead time?
- e) What is Buffer stock?
- f) List the types of Fire.
- g) What is Cash and Carry method of Purchasing?
- h) List down any two Non recycled inventory items

Q.5) Attempt ANY THREE of the following (12)

- a) Differentiate between the terms 'Safety' and 'Security'
- b) Mention the First-Aid procedure for the following
 - i) Fainting
 - ii) Fractures
 - iii) Cuts abrasions
 - iv) Dislocation
- c) What are Eight different methods of Purchasing?
- d) Elaborate on Storage and Issue of Cleaning agents.

Q.6) Attempt ANY THREE of the following (12)

- a) What are the Duties and Responsibilities of Storekeeper
- b) Draw and explain the format of Store Requisition slip
- c) As a GRA How you will handle following situations:
 - i. Bomb Threat
 - ii. Death in hotel Guestroom
- d) How are Non-recycled items purchased in housekeeping department?
