

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)**  
**B.Sc. (H. & H.A.) Sem-VI : WINTER: 2025**  
**SUBJECT: HUMAN RESOURCE MANAGEMENT**

Day : Wednesday  
Date : 10/12/2025

**W-19909-2025**

Time : 02:00 PM-04:30 PM  
Max. Marks : 60

**N.B.:**

- 1) All questions are **COMPULSORY**
- 2) Answer to **BOTH** the sections to be written in the same answer booklet.

**SECTION-I**

**Q1. Explain the following: (ANY SIX)**

**(1 Marks X 6 = 06)**

- |                    |                      |
|--------------------|----------------------|
| a) Labor turnover  | e) Career Counseling |
| b) Orientation     | f) Promotions        |
| c) Cost to Company | g) Transfers         |
| d) Broad Banding   | h) Discipline        |

**Q2. Attempt ANY THREE of the following**

**(4 Marks X 3 = 12)**

- a) State the need for performance appraisal. State its Limitations.
- b) Describe the process of Human Resource Planning.
- c) What is the importance of training? Discuss any two methods of training.
- d) List down the objectives of Job Evaluation

**Q3. Attempt ANY THREE of the following**

**(4 Marks X 3 = 12)**

- a) Discuss the functions of Human Resource Management.
- b) Define career planning and what its benefits are.
- c) Discuss : I) Employee safety II) Trade Unions
- d) Elaborate on the Need of HR Planning.

**P.T.O**

## SECTION – II

Q.4. Explain the following: (ANY SIX)

(1 Marks X 6 = 06)

- |                      |                              |
|----------------------|------------------------------|
| a) Job Specification | e) Recruitment               |
| b) Discipline        | f) Training                  |
| c) Career Planning   | g) Human Resource Management |
| d) Promotions        | h) Fringe Benefits           |

Q.5. Attempt ANY THREE of the following

(4 Marks X 3 = 12)

- a) Give the objectives of Trade Unions?
- b) Define Grievance and give the causes of Grievances
- c) Define Performance appraisal and describe any four methods of performance appraisal
- d) List down & elaborate on Sources of Recruitment.

Q.6. Attempt ANY THREE of the following

(4 Marks X 3 = 12)

- a) Why is staffing considered to be an important function of management? State its objectives.
- b) State the benefits of career development to employees, management and organization.
- c) Describe the steps in recruitment and selection process
- d) Write short note on :
  - i. Employee orientation
  - ii) Job description

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