

**Bharati Vidyapeeth**  
**(Deemed to be University)**  
**Institute of Management & Research, New Delhi**  
**A Grade Status Awarded by MHRD, Govt. of India, recredited with Grade**  
**A++ by NAAC, Ranked among Top 75 B-Schools in India by NIRF 2017**  
**An ISO 9001:2015 14001:2015 Certified Institute**  
**A-4, Paschim Vihar, New Delhi – 110063 (Ph.: 011-25284396, 25285808 Fax:**  
**011-25286442)**

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**Report on – Guest lecture: Consumer Protection Act**

**Title of the Activity:** **Guest lecture: Consumer Protection Act**

**Venue of the Activity:** Class room 404

**Date of Activity:** 16<sup>th</sup> March 2026

**Duration of Activity:** 1 hrs

**No. of Students Participated:** 40

**No. of Teachers Participated:** 2

**Details of the Activity**

On the occasion of **World Consumer Rights Day**, a guest lecture was organized at our institution on **16th March 2026** to spread awareness about consumer rights and responsibilities. The program aimed to educate students about the importance of consumer protection in today's market.

The lecture was delivered by **Adv. Yamit Jetley**, an expert in the field of consumer rights and protection. During the lecture, the speaker explained the basic **consumer rights**, including the **right to safety, right to be informed, right to choose, right to be heard, right to seek redressal, and right to consumer education**. The speaker also discussed the **Consumer Protection Act, 2019** and how it helps protect consumers from fraud, misleading advertisements, and defective goods.

Students were also informed about the role of the **Central Consumer Protection Authority** in safeguarding consumer interests. Practical examples and real-life cases were shared to help students understand how consumers can file complaints and seek justice.

An interactive question-and-answer session was held at the end of the lecture, where students actively participated and clarified their doubts regarding consumer rights and complaint procedures.

## **Objectives**

1. To create awareness among students about consumer rights and responsibilities.
2. To explain the importance of consumer protection in the modern marketplace.
3. To provide knowledge about the **Consumer Protection Act, 2019** and how it safeguards consumers.
4. To encourage students to become responsible and informed consumers.
5. To inform students about the procedures for filing complaints in case of unfair trade practices.



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NEW DELHI**

**'A' GRADE UNIVERSITY STATUS AWARDED BY MHRD, GOVT. OF INDIA  
RE-ACCREDITED WITH 'A++' GRADE BY NAAC 2024**



**DEPARTMENT OF LAW (OFF CAMPUS)  
ORGANISES**

# **CONSUMER PROTECTION DAY**

## **CONSUMER RIGHTS AND RESPONSIBILITIES- CONFLICTS AND RESOLUTION**

**DATE:- 16TH MARCH, 2026,**

**TIMING:- 12:00 NOON TO 1:00 PM**

**VENUE:- ROOM NO. 404**



**ADV YAMIT JETLEY  
ASSOCIATE AT SHANKAR AND  
ASSOCIATES.**



**DR. NEHA GARG  
HOD LAW  
(LLB)**



**DR. GAURAV GUPTA  
HOD LAW  
(BBA.LLB)**



**MR. DEEPAK SINGH  
NODAL OFFICER (LAW)**



**PROF. (DR.) SEEMA GUPTA  
DIRECTOR  
BVIMR, NEW DELHI**



GPS Map Camera



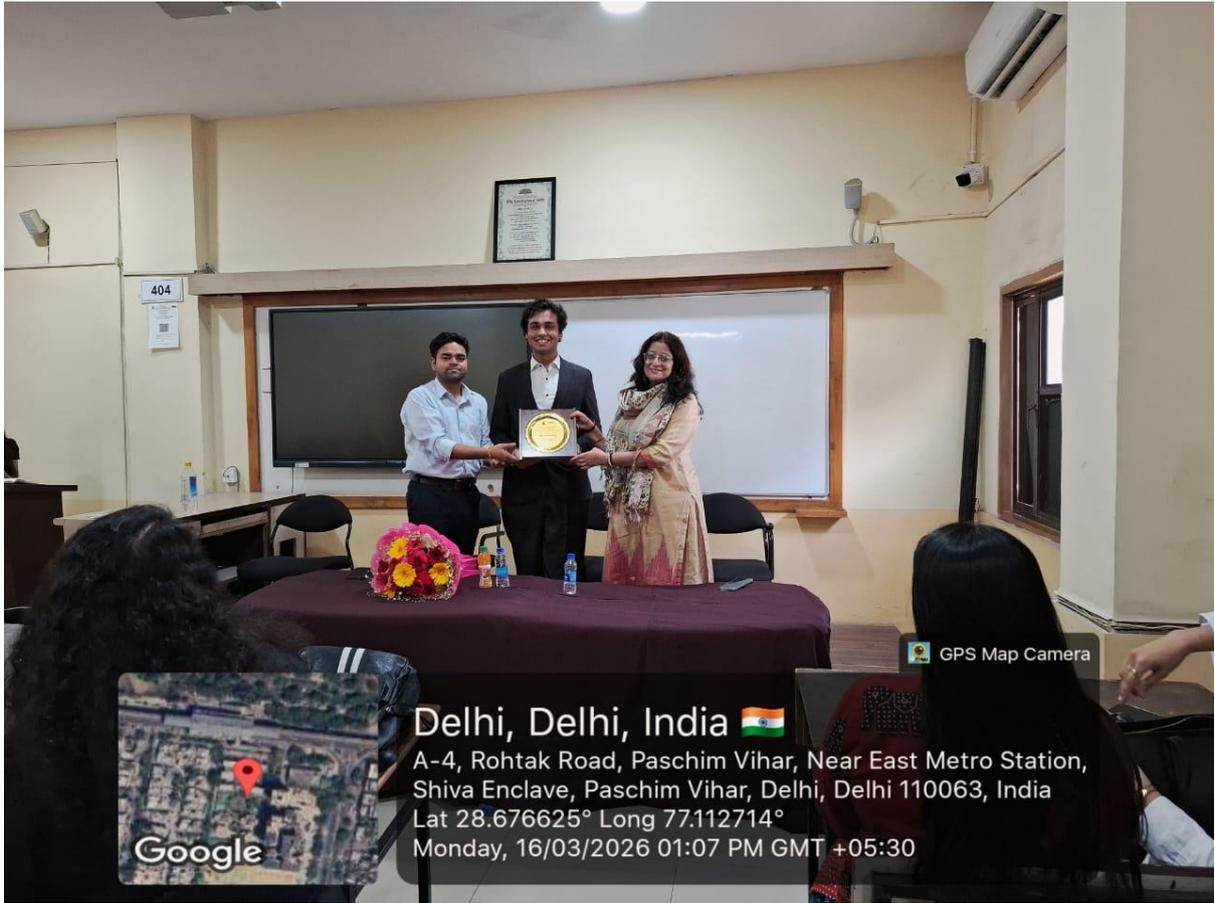
Google

Delhi, Delhi, India 🇮🇳

M4g7+j4p, Shiva Enclave, Paschim Vihar, Delhi,  
Delhi 110063, India

Lat 28.676614° Long 77.112715°

Monday, 16/03/2026 12:33 PM GMT +05:30



Delhi, Delhi, India 🇮🇳

A-4, Rohtak Road, Paschim Vihar, Near East Metro Station,  
Shiva Enclave, Paschim Vihar, Delhi, Delhi 110063, India

Lat 28.676625° Long 77.112714°  
Monday, 16/03/2026 01:07 PM GMT +05:30



## Outcomes

1. Students gained knowledge about their basic consumer rights and duties.
2. They understood how the **Central Consumer Protection Authority** works to protect consumer interests.
3. Students learned the steps to file complaints against defective goods or misleading advertisements.
4. Awareness about consumer protection increased among the participants.
5. The lecture motivated students to make informed and responsible purchasing decisions.

## List of Students

<b>Sr. No.</b>	<b>ERP ID</b>	<b>Student Name</b>
1	0211BBL020	KRITIKA JAIN
2	0211BBL035	ARYAN CHAUHAN
3	0221BBL006	RIYA CHOUDHRY
4	0221BBL008	IRA BHANDULA
5	0221BBL010	SAKSHI BHALLA
6	0221BBL016	KHYATI CHOPRA
7	0221BBL029	ARYAA VERMA
8	0221BBL038	NAMAN JAIN
9	0221BBL053	MEHUL DUGGAL
10	0221BBL062	RONIT VATS
11	0221BBL066	NAVYA LUTHRA
12	0221BBL080	JAPJI KAUR
13	0221BBL083	AKSHAT CHAUHAN
14	0221BBL103	ADITI TIWARI
15	0221BBL107	KRITI BHARDWAJ
16	0221BBL108	SANIA HASAN
17	0221BBL113	KUBER SETHI
18	0221BBL118	KAABI GROVER
19	0221BBL138	KRITIKA KUMAR
20	0221BBL141	AKSHITA JAIN