

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION)  
(CBCS-2016 COURSE)**

**B.Sc. (H. & H.A.) Sem - VI :SUMMER- 2022**

**SUBJECT : APPLICATION OF COMPUTERS IN HOTELS**

Day : Wednesday  
Date : 22-06-2022

**S-15304-2022**

Time : 02:00 PM-03:30 PM  
Max. Marks : 30

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the right indicate full marks.

**Q.1) Attempt Any Six the following (6 Marks)**

- 1 Define Computer
- 2 The \_\_\_\_\_ is the most convenient way to find things on your computer.
- 3 List any two uses of Microsoft word.
- 4 How many steps can be undone in MS Excel?
- 5 One can type text directly into a PPT slide but typing in a textbox is more convenient (True or False)
- 6 List any four social media chatting sites.
- 7 List any four active search engines.
- 8 P. O. S. Systems.

**Q.2) Attempt Any Three of the following: (12 Marks)**

- a) What is network topology? List and explain any three network topology.
- b) Give uses of the following:  
i) Column heading ii) Address bar iii) Navigation pane iv) Preview Pane
- c) Give step by step process for inserting i) Header ii) footer in word document.
- d) Differentiate between Slide Transition & Slide Animation.

**Q.3) Attempt Any Three of the following: (12 Marks)**

- a) Explain role of modem in data transformation.
- b) Explain advantages of Enterprise Resource Planning.
- c) Give step by step procedure of making KOT in POS Shawman.
- d) Give step by step procedure for group booking on PMS Shawman
- e) Write a short note on Human resource management systems.

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