

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION)
(CBCS-2018 COURSE)**

B.Sc. (H. & H.A.) Sem-V :SUMMER- 2022

SUBJECT : ACCOMMODATION OPERATIONS (THEORY)

Day : Tuesday

Date : 5/7/2022

S-19886-2022

Time : 10:00 AM-12:30 PM

Max. Marks : 60

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the right indicate full marks.
- 3) Both the sections should be written in the same answer sheet

SECTION - I

Q.1) Answer the following: (Any 6) (6 Marks)

- | | |
|----------------------|-------------------|
| 1) Lumen | 6) Sky Light |
| 2) Major renovations | 7) Radial Balance |
| 3) MICE | 8) USP |
| 4) Structural design | 9) ELS |
| 5) Cove Lighting | 10) POS |

Q.2) Answer the following: (Any 3) (12 Marks)

- a) Give the classification of balance in interior design.
- b) Give the reasons for the renovation in hotels.
- c) Explain different types of colour schemes.
- d) Give the importance of texture and pattern in interior design.

Q.3) Answer the following: (Any 3) (12 Marks)

- a) Explain elements of design
- b) Explain the following:
 - i) Refurbishing
 - ii) Redecoration
 - iii) Restoration
 - iv) Remodeling
- c) Explain properties of colour.
- d) Elaborate on Non-Architectural Lighting.

SECTION - II

Q.4) Answer the following: (Any 6) (6 Marks)

- | | |
|-----------------------------|--------------------------|
| 1) Moment of truth | 6) Thermoplastic Floors |
| 2) Vinyl floors | 7) Awning Window |
| 3) Pricilla | 8) Bow Window |
| 4) Knitted Carpets | 9) Needle Punched carpet |
| 5) Resilient Floor Surfaces | 10) Tier Curtains |

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Q.5) Answer the following: (Any 3)

(12 Marks)

- a) Explain the role of front office in marketing.
- b) What are the types of wallpapers?
- c) Explain the importance of hospitality.
- d) Elaborate on Types of Draperies, Curtains and Headings.

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) Write a short note on upselling rooms.
- b) What points to be kept in mind while selecting furniture?
- c) Explain various types of windows.
- d) Elaborate on Total quality management in Inn keeping

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