

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018
COURSE)**

**B.Sc. (H. & H.A.) Sem-V : WINTER- 2022
SUBJECT : ACCOMMODATION OPERATIONS**

Day : Tuesday

Time : 10:00 AM-12:30 PM

Date : 29-11-2022

W-19886-2022

Max. Marks : 60

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the right indicate full marks.
- 3) Both the sections should be written in the same answer sheet

SECTION - I

Q.1) Answer the following: (Any 6)

(6 Marks)

- | | |
|--------------------|---------------------|
| 1) CFL | 6) ELS |
| 2) USP | 7) POS |
| 3) Soffit Lighting | 8) MICE |
| 4) Cove Lighting | 9) Lux |
| 5) Upselling | 10) Moment of truth |

Q.2) Answer the following: (Any 3)

(12 Marks)

- a) Explain the following:
 - i) Refurbishing
 - ii) Redecoration
 - iii) Restoration
 - iv) Remodeling
- b) Explain properties of colour.
- c) Explain elements of design
- d) Elaborate on Non-Architectural Lighting.

Q.3) Answer the following: (Any 3)

(12 Marks)

- a) Give the classification of balance in interior design.
- b) Give the reasons for the renovation in hotels.
- c) Explain different types of colour schemes.
- d) Explain principles of design.

SECTION - II

Q.4) Answer the following: (Any 6)

(6 Marks)

- | | |
|---------------------|---------------------|
| 1) Dovetail | 6) Oriental Carpets |
| 2) Hospitality | 7) Terrazzo |
| 3) Cork Tiles | 8) CVGR |
| 4) Axminster carpet | 9) Tier Curtains |
| 5) Valence Curtains | 10) Mosaic |

PTO

Q.5) Answer the following: (Any 3)

(12 Marks)

- a) What points to be kept in mind while selecting furniture?
- b) Elaborate on real components of Total quality management.
- c) Explain various types of windows.
- d) Elaborate on various types of smart locks.

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) Explain the role of front office in marketing.
- b) What are the types of wallpapers?
- c) Explain the importance of hospitality.
- d) Elaborate on Types of Draperies, Curtains and Headings.

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