

Day : Monday

Time : 02:00 PM-04:30 PM

Date : 12/12/2022

W-19901-2022

Max. Marks : 60

N.B.:

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks
- 3) Answers of the both sections should be written in **same** answer sheet

SECTION – I

Q.1) Explain the following terms; (**ANY SIX**) (1 Marks X 6 = 6 Marks)

- | | |
|----------------|-----------------------------|
| a) SWOT | e) Trancher |
| b) ODC | f) Crash Bar |
| c) Fork Buffet | g) Wine/ Fruit Cups. |
| d) Liqueurs. | h) Centralized Room Service |

Q.2) Answer **ANY THREE** of the following: (4 Marks X 3 = 12 Marks)

- a) Discuss the following liquor concerning laws:
i) Third party liability laws ii) Dramshop Act
- b) Explain the mise-en-place activities required for breakfast service in the room service.
- c) List 8 golden rules while making cocktails & mixed drinks.
- d) Explain the following types of trolley service used in the hotel
i) Salad Trolley ii) Hors d'oeuvres Trolley

Q.3) Answer **ANY THREE** of the following: (4 Marks X 3 = 12 Marks)

- a) Mention the uses of the following bar equipment/accessories with drawing:
i) Boston Shaker ii) Muddler iii) Trident iv) Bar-blade
- b) Give the procedure of placing order through doorknob card.
- c) Explain the following parts of the cocktail
i) Base ii) Modifier iii) Minor iv) Garnish
- d) Give step by step procedure of handling guest complaints of the following situations:
i) Dish served is spoiled
ii) Piece of cutlery is dropped by customer

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SECTION – II

Q.4) Explain the following terms; **(ANY SIX)** (1 Marks X 6 = 6 Marks)

- | | |
|---------------------|------------|
| a) Call brands | e) DND |
| b) Toastmaster | f) MoS |
| c) Breakfast Hanger | g) Collins |
| d) TP | h) BEP |

Q.5) Answer **ANY THREE** of the following: (4 Marks X 3 = 12 Marks)

- a) How do you deal with Fire Accident in the hotel
- b) Define ; i) Carlton Service ii) Wave Service
- c) Give the role a Mixologist.
- d) Draw the format of Function Prospectus.

Q.6) Answer **ANY THREE** of the following: (4 Marks X 3 = 12 Marks)

- a) Explain the following methods of purchasing beverages for bar in a hotel;
i)Cash and Carry ii)Wine Shippers iii)Suspended Debt iv)Wholesales
- b) Write a note on;
i)Sales Mix ii)Seat Turnover iii)Par Stock iv)Buffer Stock
- c) List 8 bar frauds done by the bartenders in the bar.
- d) Explain the following with its advantages & dis-advantages
i)Automated pouring device ii)Free hand pouring
