

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)

B.Sc. (H. & H.A.) Sem-VI :SUMMER : 2023

SUBJECT : APPLICATION OF COMPUTERS IN HOTELS

Day : Friday

Time : 02:00 PM-03:30 PM

Date : 19-05-2023

S-19906-2023

Max. Marks : 30

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the right indicate full marks.

SECTION - I

Q.1) Attempt **Any Six** of the following

(6 Marks)

- 1 List any four functions of computer.
- 2 A _____ displays a list of options that one can choose from.
- 3 What are following shortcuts used for: a) CTRL+Shift+> b) CTRL+U
- 4 What are rows in Microsoft excel?
- 5 Which shortcut key is used to insert new slide in a current PPT.
- 6 What is hyperlink tunneling?
- 7 What is a Domain?
- 8 Give full form of SAP.

Q.2) Attempt **Any Three** of the following:

(12 Marks)

- a) List relation between computer Hardware & Software.
- b) List any four System software and explain any two of them.
- c) What are hyperlinks? How does one insert/ create hyperlinks?
- d) Explain: i) Slide Transition ii) Slide Animation

Q.3) Attempt **Any Three** of the following:

(12 Marks)

- a) List and Explain four types of spyware.
- b) Explain the following concepts:
i)B2B ii) B2C
- c) Give step by step procedure for making KOT & Bill settlement of the same KOT with help of POS Shawman.
- d) Write short notes on Property Management systems.
- e) Write short notes on Human Resource Management systems.
