

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)

**B.Sc. (H. & H.A.) Sem-I :SUMMER : 2023
SUBJECT : BASIC FOOD & BEVERAGE SERVICE-I**

Day : Wednesday

Time : 10:00 AM-12:30 PM

Date : 31-05-2023

S-19849-2023

Max. Marks : 60

N.B.:

- 1) All questions are COMPULSORY.
- 2) Both the sections should be written in the same answer sheet

SECTION - I

Q.1) Attempt any **SIX** of the following (1 mark x6=6 marks)

- | | |
|------------------|---------------------|
| a) Night Club | e) Ice Cream parlor |
| b) Waiters Cloth | f) Food Court |
| c) Hot Plate | g) Cover |
| d) Bar | h) Dhaba |

Q.2) Answer any **THREE** the following (4 marks x3 =12 marks)

- a) Write a note on captive and non-captive market
- b) Describe the following areas
 - i) Cafeteria
 - ii) Specialty Restaurant
- c) List and explain use of any eight types of glassware
- d) Explain primary and secondary catering sectors

Q.3) Answer any **THREE** the following (4 marks x3 =12 marks)

- a) Write a note on
 - i) Bistro
 - ii) Brasserie
 - iii) Pub
 - iv) Kiosk
- b) State the selection criteria for purchasing of crockery
- c) Write a note on transport catering
- d) Give standard sizes or capacity of :
 - i) Tea cup
 - ii) Soup cup
 - iii) Full plate
 - iv) Demi Tasse

SECTION - II

Q.4) Attempt any **SIX** of the following (1 mark x6=6 marks)

- | | |
|---------------------|--------------------|
| a) French Service | e) Self Service |
| b) Bussboy | f) Vending Machine |
| c) Mini Bar | g) Mise en place |
| d) Assisted Service | h) IRD |

Q.5) Answer any **THREE** of the following (4 marks x3 =12 marks)

- a) Explain two sink method of washing
- b) List any eight duties and responsibilities of food and beverage manager
- c) Explain any eight attributes of food and beverage staff
- d) Write advantages and limitation of English service

Q.6) Answer any **THREE** of the following

(4 marks x3 =12 marks)

- a) With help of a neat format explain breakfast door knob card and procedure of breakfast order taking
- b) Explain inter departmental co-ordination of Food and beverage department with Front office and food production department
- c) List any eight duties and responsibilities of Station Waiter
- d) Explain centralized system of room service

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