

**BACHELOR OF HOTEL MANAGEMENT & CATERING TECHNOLOGY (CBCS-2018 COURSE)**  
**B.H.M.C.T. Sem-VII :SUMMER : 2023**  
**SUBJECT : HUMAN RESOURCE MANAGEMENT**

Day : Monday

Time : 02:00 PM-04:30 PM

Date : 5/6/2023

**S-19996-2023**

Max. Marks : 60

**SECTION - I**

Q.1) Explain the following: (Any 6)

(1 Marks X 6 = 06)

- |                              |                    |
|------------------------------|--------------------|
| a) Human Resource Management | e) Cost to Company |
| b) Orientation               | f) Promotions      |
| c) Career Counseling         | g) Transfers       |
| d) Broad Banding             | h) Discipline      |

Q.2) Attempt ANY THREE of the following:

(4 Marks X 3 = 12)

- a) Discuss the scope of Human Resource Management.
- b) What is the importance and need for training?
- c) Define job description and state the need for job description?
- d) List down the objectives of Job Evaluation.

Q.3) Attempt ANY THREE of the following:

(4 Marks X 3 = 12)

- a) Explain the various functions of Human Resource Management.
- b) Define Industrial Relations and discuss its purpose.
- c) Discuss any two methods commonly used for training in Hotels.
- d) Elaborate on the Need of HR Planning.

**SECTION - II**

Q.4) Explain the following: (Any 6)

(1 Marks X 6 = 06)

- |                    |                   |
|--------------------|-------------------|
| a) Incentive       | e) Job Evaluation |
| b) Trade unions    | f) Recruitment    |
| c) Induction       | g) Training       |
| d) Job Description | h) Merit Rating   |

Q.5) Attempt ANY THREE of the following:

(4 Marks X 3 = 12)

- a) What are statutory provisions under the factory act?
- b) State the need for performance appraisal. Discuss the limitation of performance appraisal.
- c) Define Compensation and explain incentive compensation.
- d) List down the sources of recruitment.

Q.6) Attempt ANY THREE of the following:

(4 Marks X 3 = 12)

- a) Define Human Resource Management. What are the objectives of Human Resource Management?
- b) Discuss the aims and objectives Discipline.
- c) What is job analysis and state its importance.
- d) Write short notes on
  - i. Employee orientation
  - ii. Job specification

\*\*\*\*\*