

N.B.:

- 1) All questions are **compulsory**.
- 2) Answers to Both the sections to be written in **SAME** answer book.
- 3) Figures to right indicates **FULL** marks.

SECTION - I

Q.1) Answer **ANY SIX** of the following: (06)

- | | |
|-----------------|---------------------|
| a) Log book | e) Soft furnishing |
| b) Drill | f) White Ragging |
| c) Night Report | g) Contingency plan |
| d) Dungarees | h) Damask |

Q.2) Attempt **ANY THREE** of the following (12)

- a) List down the duties of Control Desk Supervisor
- b) List and explain any four registers maintained at control desk
- c) Write down the procedure for exchanging Uniforms in Linen & Uniform room.
- d) List down any 2 reasons of Discarding Linen & 2 reuses of Discard Linen.

Q.3) Attempt **ANY THREE** of the following (12)

- a) Draw a flowchart explaining the Lost & Found Procedure.
- b) Explain in detail the importance of Guestroom Inspection in hotel
- c) List down the various activities carried out at linen room
- d) List down various equipment used in Sewing room.

SECTION - II

Q.4) Answer **ANY SIX** of the following: (06)

- | | |
|------------------|--------------------|
| a) Laundromats | e) Warp |
| b) Gaberdine | f) Condemned linen |
| c) Mercerization | g) Tarnish |
| d) Sericulture | h) Calender |

Q.5) Attempt **ANY THREE** of the following (12)

- a) List down the Dirty Dozen in the guestroom while cleaning.
- b) List down 2 advantages & 2 disadvantages of nylon.
- c) List down 2 advantages and 2 disadvantages of Off Premises Hotel Laundry.
- d) Draw the layout of Laundry in large hotel and list the sections.

Q.6) Attempt **ANY THREE** of the following (12)

- a) Differentiate between Natural & Man-made Fibres.
- b) Classify Fibres and give examples of each type.
- c) Define stain and write down the general procedure to follow while removing Stains.
- d) Classify Laundry Aids and give example of each type used in Laundry