

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)  
B.Sc. (H. & H.A.) Sem-V : WINTER : 2023  
SUBJECT : TOURISM OPERATIONS

Day : Monday

Time : 10:00 AM-12:30 PM

Date : 27-11-2023

**W-19891-2023**

Max. Marks : 60

**N.B.:**

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answers to both the sections should be written in the **SAME** answer booklet.

**SECTION - I**

Q.1) Attempt (Any SIX) of the following: (1Mark X 6 = 6)

- |                             |                      |
|-----------------------------|----------------------|
| a) Health Tourism           | e) Adventure tourism |
| b) MICE                     | f) Cultural tourism  |
| c) Special interest tourism | g) VFR.              |
| d) Political tourism        | h) Space tourism     |

Q.2) Answer the following: (Any THREE) (4 Marks X 3 = 12)

- a) Explain the following types of accommodation:  
i) Floating Hotels      ii) Yatri Niwas      iii) Heritage hotel      iv) Resorts
- b) List and explain 5 A's of tourism.
- c) What are the positive economic impacts of tourism?
- d) List down the functions of DoT.

Q.3) Answer the following: (Any THREE) (4 Marks X 3 = 12)

- a) List down the functions of travel agency.
- b) Elaborate on different types of package tours.
- c) List down the Do's and Don'ts of Itinerary.
- d) Define Passport. List the requirements for applying for Indian Passport

**SECTION - II**

Q.4) Attempt (Any SIX) of the following: (1Mark X 6 = 6)

- |                    |  |
|--------------------|--|
| a) VISA            | e) Name 2 wildlife sanctuaries in India. |
| b) Excursionist    | f) Name 2 luxury trains in India.        |
| c) Inbound tourism | g) Name 2 classical music forms          |
| d) Tourism         | h) Name 2 pilgrim places in India        |

Q.5) Answer the following: (Any THREE) (4 Marks X 3 = 12)

- a) List down the functions of WTO.
- b) List down and elaborate on primary constituents of tourism.
- c) Describe the role of transportation in tourism.
- d) What are the socio-cultural impacts of tourism?

Q.6) Answer the following: (Any THREE) (4 Marks X 3 = 12)

- a) Explain the following:  
i) Wholesale Travel Agency      ii) Retail Travel Agency
- b) Explain the various components of a package tour.
- c) List down the points to be considered while planning an itinerary.
- d) IT plays an important role in growth of tourism – Elaborate.

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