



# Bharati Vidyapeeth (Deemed to be University) Pune, India.



Prof. Dr. Shivajirao Kadam  
M.Sc., Ph.D.  
Chancellor

Prof. Dr. Vivek A. Saoji  
M.B.B.S., M.S.(Surg.)  
Vice Chancellor

Founder Chancellor : Dr. Patangrao Kadam

★ Accredited with 'A+' Grade (2017) by NAAC ★  
★ Category-I University Status by UGC ★  
★ NIRF Ranking - 76 ★

"Social Transformation Through Dynamic Education"

Dr. Vishwajeet Kadam  
B.Tech., M.B.A., Ph.D.  
Pro Vice Chancellor  
G. Jayakumar  
M.Com., Dip.Pub.Admn.  
Registrar

Ref No. : BVDU:A5:2023-34/1022

July 24, 2023

## ORDER

Dr. Justice Shalini Phansalkar-Joshi, Former Judge, Bombay High Court has been appointed as Ombudsman as per the University Grants Commission (Redressal of Grievances of Students) Regulations 2023 for redressal of grievances of students admitted to various programmes of the University in the constituent colleges/institutes.

The appointment is for a period of 3 year w.e.f. 1/6/2023 or till she attains the age of 70 years whichever is earlier. She will be paid a sitting fee of Rs. 5,000/- (Rupees Five Thousand only) per day for conducting hearings in addition to the conveyance.

The powers and functions of Ombudsman is enclosed.

*G. Jayakumar*  
( G. Jayakumar )  
Registrar

To,

Dr. Justice Shalini Phansalkar-Joshi  
Former Judge, Bombay High Court,  
Bungalow No. 12, Bhagya Chintamani Nagar,  
Paud Road, Near City Hospital,  
Kothrud, Pune 411038

Copy to :

1. The Principals/Directors of  
institutions under BVDU, Pune

with a request to display all relevant information in respect of the Student's Grievance Redressal Committee formed in your institution as per the circular dated July 14, 2023 issued by the University as well as the details of Ombudsperson for the purpose of appeals.

Copy to IT Department – for uploading in the website

jj/ar/databack18.8.2014/ff/ar/may 2023

**BHARATI VIDYAPEETH**  
**(DEEMED TO BE UNIVERSITY), PUNE (INDIA)**  
Bharati Vidyapeeth Bhavan, LBS Marg,  
Pune 411 030

**POWERS AND FUNCTIONS OF OMBUDSPERSON**

- (1) The Ombudsperson shall hear appeals from an aggrieved student only after the student has availed all other remedies provided under the University Grants Commission (Redressal of Grievances of Students) Regulations 2023.
- (2) While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no application for revaluation or re-totalling of answer sheets from an examination shall be entertained by the Ombudsman unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- (3) The Ombudsperson may avail assistance of any person as amicus curiae, for hearing complaints of alleged discrimination.
- (4) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

1. Email to all teaching staff.
2. Dr. Gauri Bhoite for uploading on college website.
3. Dr. Sanika Singh for communication with students.
4. Ms. Neelam Jadhav for records.

For Ombudsman: 29/07/2023