

Bharati Vidyapeeth (Deemed to be University), Pune

Student Satisfaction Survey (2018-19)

A **common** questionnaire was prepared and given to all colleges of Bharati Vidyapeeth deemed to be University. Google sheets and excel format was used to analyse the responses from the students. The student satisfaction survey was done by 6 constituent colleges of the university.

Total 2453 students participated in the survey.

The survey was conducted with the help of Google form, which was designed as per guidelines, and the link was circulated among students via student council. The survey was conducted on following points-

1. Curriculum
2. Teaching Learning
3. Facilities and academic infrastructure,
4. Research atmosphere
5. Student support

Total 28 questions were formulated for the above points.

Depending on the point the responses were graded as excellent, good, satisfactory, average and poor. For some questions the responses were- always, usually, occasionally, rarely, never and for a few questions yes/no.

The commonest responses in Medical received were 'good (3)' and 'excellent (4)' for orientation program, introduction to curriculum, rules and regulation with regards to internal assessment & examinations, communication skills of teacher, approach to teaching, use of ICT in teaching-learning, overall teaching quality, lecture theatre, digital library, student support, student counseling cell, grievance redressal system, basic health services.

About 80% percent student were overall satisfied with curriculum and teaching-learning. Majority of the students were happy about the remaining points.

Some the suggestions given by the students that will be implemented by the colleges are-

- Reducing time given for didactic lectures and increasing time for self-directed Learning
- Provide sanitary pads like those at airports wherein a student has to put coins and pad comes out.
- Canteen quality improvement
- More lights in the campus although sufficient at present
- Health sciences students wanted workshops on 'how to make most of online resources like web MD and Google scholar'

Following suggestions by students were found to be impractical considering the restraints of time in curriculum calendar.

- More participation in sports and cultural events of other colleges
- More participation in fests conducted by colleges outside Maharashtra or outside city.
- More remedial classes than conducted currently

Some suggestions not acceptable as intermingling amongst various streams should be encouraged since all colleges are part of one university

- Exclusive usage of canteen for one particular college

The university is in process of detailed analysis of student satisfaction survey.